

Minutes of the meeting of the Managed Care Committee of the Board of Directors of the Cook County Health and Hospitals System held Thursday, October 18, 2018 at the hour of 10:30 A.M. at 1900 W. Polk Street, in the Second Floor Conference Room, Chicago, Illinois.

I. Attendance/Call to Order

Chair Thomas called the meeting to order.

Present: Chair Sidney A. Thomas, MSW and Director Emilie N. Junge (2)
Board Chair M. Hill Hammock (ex-officio) and Directors Mary Driscoll, RN, MPH and Ada Mary Gugenheim

Absent: None (0)

Additional attendees and/or presenters were:

Debra Carey – Deputy Chief Executive Officer, Operations	Jeff McCutchan –General Counsel
Douglas Elwell – Deputy Chief Executive Officer, Finance and Strategy	Deborah Santana – Secretary to the Board
James Kiamos – Chief Executive Officer, CountyCare	John Jay Shannon, MD – Chief Executive Officer
	Caryn Stancik – Chief Communications and Marketing Officer

The next meeting of the Committee will be held on Thursday, December 13, 2018 at 10:30 A.M.

II. Public Speakers

Chair Thomas asked the Secretary to call upon the registered public speakers.

The Secretary responded that there were none present.

III. Report on CountyCare Health Plan (Attachment #1)

James Kiamos, Chief Executive Officer of CountyCare, provided an overview of the Report on the CountyCare Health Plan. Caryn Stancik, Chief Communications and Marketing Officer, provided an overview of the information on the 2018-2019 Choice Period Marketing Campaign. The Committee reviewed and discussed the information.

The Report included information on the following subjects:

- Current Membership
- Monthly Membership Trend
- Managed Medicaid Market
- 2018 Operations Metrics:
 - Call Center and Encounter Rate
 - Claims Payment
 - Care Management Health Risk Surveys (HRS) and Health Risk Assessments (HRA)
- Plan Analytics:
 - Primary Care Physician (PCP) Visit Leakage Summary: Ambulatory and Community Health Network of Cook County (ACHN)
 - PCP Visits vs. Risk Score for ACHN Clinics
- Open Enrollment
- 2018-2019 Choice Period Marketing Campaign

Attest:

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Deborah Santana, Secretary

Requests/Follow-up:

There were no requests for follow-up at the meeting.